

Appendix

Tweeddale Locality Plan – Community Transport: solutions and actions

Locality suggested transport solutions	Would this work in your community?	Who would take this forward – we need key champions/organisations	What support would be needed (financial, time, resources etc), and what would this look like?
Electric solar information panels at key locations	Melrose tourist point, post offices - direct correlation between usage	Where is this working already? Where are points/ locations	Identification of locations
Display all Border transport in one app	Improving access to 'live' information would be really helpful as it would let people know if buses are delayed or aren't running. Would work in Gala but not where bus is the only option Critical is location tracking	Bus providers Look at Highland for case studies Who can pull all the organisations together – is Travel Line already doing this ?	Bus sizing issue for timings.
Expand volunteer driver schemes + social car share schemes	This has potential – can we pilot schemes – but volunteer capacity may be an issue Do away with bus and get a taxi £3 / + Subsidiary. Kinloch Rannock/Perth and Kinross council ?	Bridge & expertise at DTA consortia Learn lessons from Graham Tulloch	Leaflets, finance/ volunteers to deliver the service
E-bikes scheme (Energy Trust)	Stobo- Broughton- John Buchan way Good trial points Innerleithen and Peebles	Distances across the Tweeddale area may prove too large Expansion of Bike Punks	E-bikes already in place- marketing of current offer bringing operators together. Safe routes need to be considered

SBC e-car scheme	<p>Would like to find out more about the scheme and how it could work as a solution for rural communities – would you be allowed to set up a transport scheme using the e-car service and how could fair and consistent charges be established</p> <p>Need to undertake rural mapping</p> <p>Yes</p>	<p>Not sufficient vehicles correctly located</p> <p>Pilot to determine what is a success/ fail</p> <p>Needs to be in place in rural areas ?</p>	<p>Only 5 on a bus isn't a failure, j</p> <p>Investment required</p>
Maximise the use of Borders College /SBC /NHS/Post Office/Third Sector minibuses	<p>Need to make the process of hiring existing minibuses easier so more people can make use of them</p> <p>Could book a seat on a minibus in advance so that it's a demand led service that is run</p> <p>Would like to pilot this</p> <p>Tweed Wheels expand & incorporate some of the points raised above?</p>	<p>Service providers need to address barriers to hiring minibuses and using a minibus as a regular community transport offer</p>	<p>Tweedwheels - require funding/money and volunteers</p> <p>DI licensing</p>
Extended Rail Connections/Accessibility	<p>Tweeddale Valley – Glentress tourist route could be developed</p>		
Remove need for Travel i.e. Extended delivery of outreach services, localised delivery or enhanced use of modern communications technology.	<p>No – isolation creation</p> <p>Better Broadband</p> <p>Root and branch review of tender packages, consider more and different ways to provide flexible and demand led transport</p>		
Demand responsive transport scheme	<p>Appropriate bus size for market (14/16/18 instead of 40)</p>		

Improve support for the tender process	<p>More small businesses would be encouraged to tender for transport contracts if supported to use the public contacts portal</p> <p>Bulk/ route mapping</p>	<p>SBC procurement</p> <p>Different way of delivering public transport</p>	<p>Zoning route for community tendering route and brand review of the range of providers</p>
Community residents could access school transport	Some school buses transporting rural children and young people aren't full. Local residents could also use the buses to travel in to town	Follow up with SBC transport to see what arrangements could be put in place for different communities	
Further consultation on passenger travel to help with transport planning	Need a detailed picture of the reasons why people are travelling ie work, studying, leisure etc and when they need to travel	Bus Users Scotland public consultation	
Case Studies – where are some of these ideas working already ?	Description	Could this work in your Community?	Who would be able to take this forward?
UBER type scheme ?	<p>Taxi style approach, unlicensed but approved. Access via smart phone technology/apps.</p> <p>Drivers screened – criminal checks undertaken</p> <p>Safety features built-in, tracking customer reviews, driver profiles</p> <p>Vehicle safety inspections</p>	<p>Yes/probably.</p> <p>Mobile phone coverage could be an issue and would depend on number of cars involved.</p>	
<ul style="list-style-type: none"> Bo'ness and Area Community Bus Association – reintroduction of bus links between Bo'ness and Edinburgh 	<ul style="list-style-type: none"> Recruited 2 Full Time drivers and 1 Part time driver and 1 Volunteer driver Recruited an Operations Consultant Recruited an Administration Assistant 	Need to find a route that is profitable and that people will use	

	<ul style="list-style-type: none"> Delivered 10,235 passenger journeys since February 2018 Make 58 journeys a week to and from Edinburgh Covered over 120,000 miles 		
<ul style="list-style-type: none"> NEED Ltd (Alnwick) 	<ul style="list-style-type: none"> Largely self-financing model Range of services – car scheme / dial-a-ride / family vehicle / group transport Contracts for Council and NHS Entrepreneurial 		
<ul style="list-style-type: none"> Chariotts (Wrexham) 	<ul style="list-style-type: none"> Branded fleet of accessible vehicles Paid co-ordinator but all volunteer drivers In 2015 provided 12,645 trips, of which 6,642 were for wheelchair users 		Paid co-ordinator is key thing. Similar to the men's shed co-ordinator with funding pulled in from other partners and NHS
<ul style="list-style-type: none"> Transport Access People (Cornwall) 	<ul style="list-style-type: none"> Volunteer car scheme for non-emergency healthcare appointments Journeys to and from the hospitals in Truro and Plymouth Door to door transport for people who find difficulty accessing transport 	Tweedwheels struggle to find volunteers.	Good model but third sector would need support to deliver. Legislation involved